





Parents as Partners: Safety, Support & Student Success

Steven Ponce, Director of Parent & Family Communication and Engagement

Phil Beltran, Director of Campus Safety Services



*Prepare your child for the path,
not the path for your child*



- Charles Erekson, Former SCU Administrator

What we're going to talk about today:

Parent & Family Support Office

- Office Overview
- Communication Channels
- CSS Section
- Schedule Overview
- Final Thoughts

Campus Safety Services (CSS)

- General Campus Safety
- Team Overview
- Partnerships
- Services/Resources Offered

Parent & Family Support - Overview

- Established in October 2023
- Team of 1 + a student employee
- Inform and Engage
- Primary Point-of-Contact

Communication Channels

Bronco Family Network (BFN)

- Think Social Media & Digital Newsletter
- Personalization and Frequency
- Email & SMS system for timely information sharing
- New features often – comment on posts, discussion boards (arriving soon)

Other Ways to Engage

- SCU website
- Email - parents@scu.edu
- Phone (408) 554-4996
- Instagram (@scu_familycomms)

Bronco Family Network (BFN)



Instagram



Parent Facebook Pages

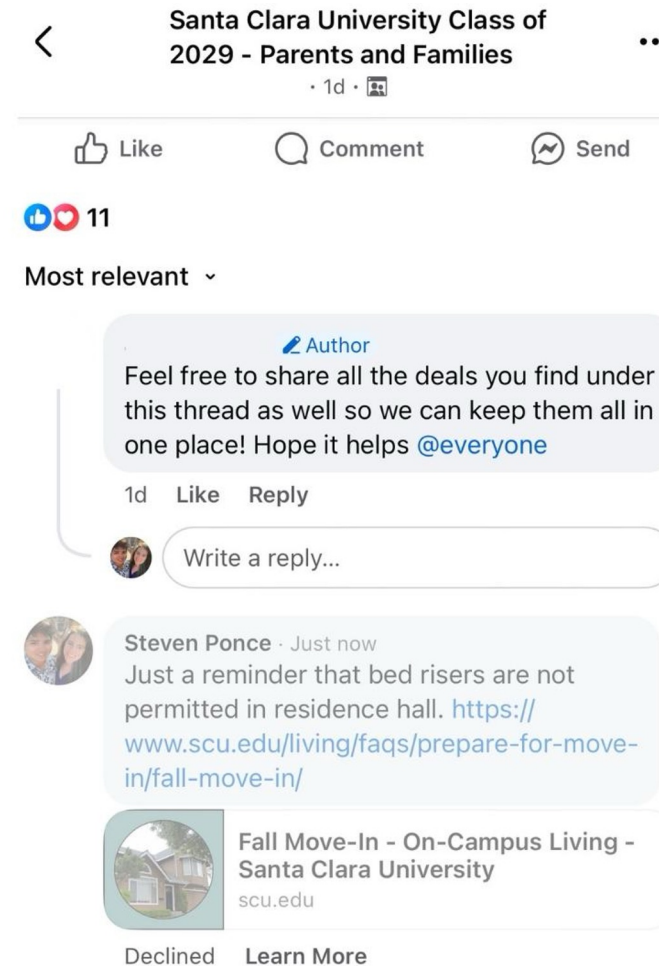
Logistics

- Class of 2029, Santa Clara University Broncos Parent Group, Santa Clara University Parents
- We do not oversee or administer those pages
- Typically, parents create these pages on their own and act as the admins.

Be Cautious

- Spam type posts (merchandise sales, job postings, housing scams, affiliate links)
- These pages are a space for sharing opinions and personal experiences, which may not always reflect accurate or verified information.

Parent Facebook Pages





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Campus Safety Services (CSS)

Phil Beltran, Director

Campus Safety Services – Overview

- General Safety Commitment
- CSS Structure
- Relationship with SCPD/SCFD, PD Background/Parent Experience
- Parent/SCU Partnership: Situational Awareness, Protect Property, Safe Partying

Campus Safety Services – Overview

- CSS Resources and Services
 - Bronco alerts – text SCUPARENTALERT to 226787
 - Blue phones
 - Late-night transport services
 - Lockouts
 - 700 cameras across campus
- 24/7 Non-Emergency Phone Number: (408) 554-4441
- Personal Contact Commitment
 - Phil Beltran - (408) 772-2110



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Schedule Overview

2025 PARENT ORIENTATION SCHEDULE

DAY 1

Time	Event	Locations
7:30 AM - 8:20 AM	Check-In	Benson, Williman Room & Patio
7:30 AM - 8:20 AM	Breakfast	St. Ignatius Lawn
8:30 AM - 8:50 AM	University Welcome	Mission Church
8:50 AM - 9:00 AM	Our Jesuit Traditions & Values	Mission Church
9:15 AM - 9:50 AM	Parents as Partners: Safety, Support & Student Success	Mayer Theatre
10:00 AM - 10:30 AM	Undergraduate Academics	Mayer Theatre
10:30 AM - 11:10 AM	Coffee & Tea Break	O'Connor Mall
11:20 AM - 12:10 PM	Student Engagement Panel	Mayer Theatre
12:10 PM - 12:50 PM	Inclusive Excellence	Mayer Theatre
1:00 PM - 1:55 PM	Lunch & Resource Fair	St. Ignatius Lawn
2:10 PM - 3:00 PM	Learning Opportunities in the Schools & Colleges <ul style="list-style-type: none">College of Arts and Sciences (CAS)Leavey School of Business (Leavey)School of Engineering (SOE)	<ul style="list-style-type: none">CAS: Recital HallLeavey: Lucas Hall, Forbes Conference RoomSOE: Benson, Williman Room
3:15 PM - 4:20 PM	Residence Hall & Leadership Team Meeting	Respective Residence Halls
4:30 PM - 5:30 PM	Parent & Family Reception	Kenna Hall, Outdoor Trellis

DAY 2

7:00 AM - 8:30 AM	Breakfast	St. Ignatius Lawn
8:40 AM - 9:40 AM	Rotation A <ul style="list-style-type: none">Group 1: Career PreparationGroup 2: Health and WellnessGroups 3, 4: Billing & Financial Aid	<ul style="list-style-type: none">Group 1: Benson, Williman RoomGroup 2: Mayer TheatreGroups 3, 4: Recital Hall
9:50 AM - 10:50 AM	Rotation B <ul style="list-style-type: none">Group 2: Career PreparationGroups 1, 3: Health and WellnessGroup 4: Access, Books, Housing & Dining	<ul style="list-style-type: none">Group 2: Benson, Williman RoomGroups 1, 3: Mayer TheatreGroup 4: Recital Hall
11:00 AM - 12:00 PM	Rotation C <ul style="list-style-type: none">Group 3: Career PreparationGroup 4: Health and WellnessGroups 1, 2: Billing & Financial Aid	<ul style="list-style-type: none">Group 3: Benson, Williman RoomGroup 4: Mayer TheatreGroups 1, 2: Recital Hall
12:10 PM - 1:10 PM	Rotation D <ul style="list-style-type: none">Group 4: Career PreparationGroups 1, 2, 3: Access, Books, Housing & Dining	<ul style="list-style-type: none">Group 4: Benson, Williman RoomGroups 1, 2, 3: Mayer Theatre
1:20 PM - 1:45 PM	Closing Ceremony	Mayer Theatre
1:45 PM - 2:00 PM	Check-Out/Grab-n-Go Lunch	Swig Residence Hall/Santa Clara Mall

Day 1

9:15am - Parents as Partners | Mayer Theatre

10:00am - Undergraduate Academics | Mayer Theatre

10:30am - Coffee & Tea Break | O'Connor Mall

11:20am - Student Engagement Panel | Mayer Theatre

12:10pm - Inclusive Excellence | Mayer Theatre

1:00pm - Lunch & Resource Fair | St. Ignatius Lawn

2:10pm - Presentations from the Schools & College
Various Locations

3:15pm - Residence Hall Presentation | Residence Halls

4:30pm - Parent & Family Reception | Kenna Trellis

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Day 2

7:00am - Breakfast | St. Ignatius Lawn

8:40am - Rotation A | Benson, Mayer, or Recital Hall

9:50am - Rotation B | Benson, Mayer, or Recital Hall

11:00am - Rotation C | Benson, Mayer, or Recital Hall

12:10pm - Rotation D | Benson, Mayer, or Recital Hall

1:20pm - Closing Ceremony | Mayer Theatre

1:45pm - Check-out | Swig Residence Halls

2:00pm - Grab n Go Lunch | Santa Clara Mall



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Final Thoughts

Event Reminders

Summer Events
Throughout August



Keep an eye on your inbox this summer. We'll be sending more information soon!

Welcome Weekend
September 19-21



An activity-filled weekend aligned with move-in.

Family Weekend
February 20-21



Visit your student during Winter Quarter and see what they've been up to.



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**Parent & Family
Support Office**

(408) 554-4996

scu.campusesp.com

