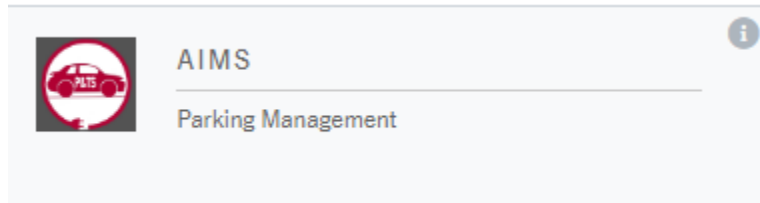


Parking & Transportation Services AIMS Integration FAQs Sheet



- **How and when can I purchase my permit?**
 - Students will apply for their parking permits via the AIMS single sign on tile on their [MySCU Portal](#) starting Saturday, June 15, 2024.



- **What can I do in my AIMS account?**
 - Purchase a parking permit
 - Update up to two vehicles on your account
 - View, appeal, and pay for parking citations
- **What are my payment options?**
 - Credit card (via AIMS)
 - Cash (in-person P&TS office)
 - Check (in-person P&TS office)
- **Can my permit be refunded if I no longer need it?**
 - *No refunds of any parking permit fees will be granted after 30 days from the date of purchase. If the refund is deemed appropriate, the refund will be based on time used and the published fee schedule.*
- **Does my permit guarantee parking in a designated spot, lot, or garage?**
 - Purchasing a parking permit does not guarantee parking in a preferred parking lot, garage, or parking space. All parking spaces are available on a first-come, first-serve basis.

- *How do I obtain my complimentary motorcycle (M comp.) permit?*
 - Purchase an annual parking permit via your AIMS account.
 - Once your annual parking permit has been purchased, log back into your AIMS account and add your complimentary “M” permit to your shopping cart and complete the checkout process.

- *How do I apply for my Hardship Application permit?*
 - First year students will have access to the hardship permit application via their AIMS account.
 - [More information regarding the first year student parking.](#)

- *How do I apply for my reduced-fee ADA permit?*
 - Log into your AIMS account and select the “Apply for ADA Reduced Rate Permit.” Upload required ADA paperwork for approval and your reduced rate permit will be added to your AIMS shopping cart.